



Terms and Conditions

Welcome to decorators.gg

These terms and conditions outline the rules and regulations for the use of Impressions Website, located at decorators.gg.

By accessing this website we assume you accept these terms and conditions. Do not continue to use decorators.gg if you do not agree to take all of the terms and conditions stated on this page.

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and all Agreements: "Client", "You" and "Your" refers to you, the person log on this website and compliant to the Company's terms and conditions. "The Company", "Ourselves", "We", "Our" and "Us", refers to our Company. "Party", "Parties", or "Us", refers to both the Client and ourselves. All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner for the express purpose of meeting the Client's needs in respect of provision of the Company's stated services, in accordance with and subject to, prevailing law of Guernsey. Any use of the above terminology or other words in the singular, plural, capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to same.

Removal of links from our website

If you find any link on our Website that is offensive for any reason, you are free to contact and inform us any moment. We will consider requests to remove links but we are not obligated to or so or to respond to you directly.

We do not ensure that the information on this website is correct, we do not warrant its completeness or accuracy; nor do we promise to ensure that the website remains available or that the material on the website is kept up to date.

Hyperlinking to our Content

The following organisations may link to our Website without prior written approval:

- Government agencies;

- Search engines;
- News organisations;
- Online directory distributors may link to our Website in the same manner as they hyperlink to the Websites of other listed businesses; and
- System wide Accredited Businesses except soliciting non-profit organisations, charity shopping malls, and charity fundraising groups which may not hyperlink to our website.

These organisations may link to our home page, to publications or to other Website information so long as the link: (a) is not in any way deceptive; (b) does not falsely imply sponsorship, endorsement or approval of the linking party and its products and/or services; and (c) fits within the context of the linking party's site.

We may consider and approve other link requests from the following types of organisations:

- commonly-known consumer and/or business information sources;
- dot.com community sites;
- associations or other groups representing charities;
- online directory distributors;
- internet portals;
- accounting, law and consulting firms; and
- educational institutions and trade associations.

We will approve link requests from these organisations if we decide that: (a) the link would not make us look unfavourably to ourselves or to our accredited businesses; (b) the organisation does not have any negative records with us; (c) the benefit to us from the visibility of the hyperlink compensates the absence of Impressions; and (d) the link is in the context of general resource information.

These organisations may link to our home page so long as the link: (a) is not in any way deceptive; (b) does not falsely imply sponsorship, endorsement or approval of the linking party and its products or services; and (c) fits within the context of the linking party's site.

If you are one of the organisations listed in paragraph 2 above and are interested in linking to our website, you must inform us by sending an email to Impressions. Please include your name, your organisation name, contact information as well as the URL of your site, a list of any URLs from which you intend to link to our Website, and a list of the URLs on our site to which you would like to link. Wait 2-3 weeks for a response.

Approved organisations may hyperlink to our Website as follows:

- By use of our corporate name; or
- By use of the uniform resource locator being linked to; or
- By use of any other description of our Website being linked to that makes sense within the context and format of content on the linking party's site.

No use of Impressions logo or other artwork will be allowed for linking absent a trademark licence agreement.

Cookies

We employ the use of cookies. By accessing decorators.gg, you agreed to use cookies in agreement with the Impressions's Privacy Policy.

Most interactive websites use cookies to let us retrieve the user's details for each visit. Cookies are used by our website to enable the functionality of certain areas to make it easier for people visiting our website. Some of our affiliate/advertising partners may also use cookies.

Payment Period

Full payment of due invoices to be paid within 14 days of the invoice date.

Insurance Work

It is our policy to request settlement of our accounts within 14 days of completion of the work, as stated above. When undertaking contracts that are ultimately settled by an insurance company, we would request that the customer takes note of this timescale. We **do not send** accounts to the insurers, nor do we pursue them for settlement, our contract is solely with the customer.

Interest on Late Payment

We understand and will exercise our statutory right to claim interest and compensation for debt recovery costs under the late payment legislation if we are not paid according to agreed terms. A rate of 2.5% interest will be charged on overdue accounts. Interest will be charged on a monthly rate of interest not a compound rate. Interest will be charged only on the amount of calendar months the payment is overdue. The first month will include the 14-day payment period, therefore if you are two weeks overdue initially, we will add the 2.5% surcharge.

Notification of Queries and Complaints

Impressions must be notified of any queries or complaints within 7 days of the completion of the job, i.e. when the contract work or specified day work [by the hour] is finished. This date will be verified by Impressions written timesheets received from their employees.

Retentions

Retentions by customers or main contractors are not agreed to by Impressions. Impressions have guarantees in place for non commercial work and are willing by trust to rectify any reasonable requests for defects or normally accepted snagging items when we are the sub-contractor. Impressions will not put right normal snagging work or settlement defects / cracks more than once.

Retention of Titles

All materials on site supplied by Impressions remain in the ownership of Impressions until fully paid. Contract [agreed fixed price] work – any materials remaining on completion of the work remain in the ownership of Impressions and will be taken from site when finished. On non-contract work, materials can either be charged on amounts used or charged in full with the remainder left with the customer. When a material is only available in a larger pack size than required and is not deemed likely of use on any other job, Impressions reserve the right to charge for the materials in full and leave the remainder with the customer on completion of the work.

Law

In dealings with Limited Companies the acceptance of our Terms and Conditions will be deemed to be an agreement with Impressions by the directors of that company that in the event of that company going into liquidation or any other financial crisis, the director(s) will personally guarantee any outstanding balance owed to Impressions.

Hourly Rates

Hourly [also known as Day Work or Daywork] rates. When Impressions are asked to undertake work on an hourly basis or as an additional extra to a contract job the hourly rate is £33.00, unless otherwise agreed in writing.

Wooden Sash & Casement Windows

When working on-sites with wooden windows our policy is to ensure any window sashes that were moveable prior to commencement of work will be moveable on completion of work. A caveat to this is that the customer must allow for the fact that additional applications of paint have been added to a window that was originally designed to work with the original coats, therefore the window may not work as efficiently as previously. Getting windows that do not

work to work as designed is a very labour intensive and costly process involving stripping the window sashes and possible removal of paint back to bare timber and all the disturbances to the interior décor that may result. It is not economically viable to include this in any quotation unless specifically requested and therefore separately priced on the original quotation.

Termination

Following acceptance of the Contractor's quotation for the work to be carried out, if for any reason the Customer should wish to cancel or terminate the contract the Customer will be liable for all reasonable related costs and losses of the Contractor up to the date of termination.

Such costs will be itemised for the Customer and invoiced for immediate payment. The costs will include, but not be limited to; labour, permit charges, materials and equipment purchased, including goods ordered but not received and freight and restocking charges which may be applied by suppliers. All such termination costs shall include the Contractor's usual profit element up to the date of termination.

Access to Worksite

Customer agrees and understands that access to the jobsite must be provided between 8 a.m. and 6 p.m., Monday through Friday, for the duration of this job. If at any time access is not available to the contractor for any reason, the customer agrees to provide a minimum of 48 hours notice. Failure to provide notice will result in the work being delayed.

Customer Responsibilities

Customers will assume responsibility to remove from any and all work areas, all household and personal items (particularly fragile or breakables) and (with the exception of large furniture such as sofas and beds), and store those items away from the work area during the duration of the job. Contractor will not be held liable for damage to any items not removed from the work area. Any and all non-large items remaining in the work area will be moved by the contractor, and the customer agrees that the contractor can move or cover these items. Contractor will move large furniture at no cost to the owner (unless specified otherwise). Contractor will not be held liable for any damage caused by moving any items.

Due to insurance regulations and safety procedures, the customer, other contractors, workers, childrens, pets and individuals will not enter the work area for prolonged periods of time unless agreed upon by both the contractor and the customer. If other contractors, workers, children, pets, or individuals are to be present during the duration of the scope of work, the customer shall not schedule or permit such activities that will interfere with or prevent the timely and successful completion of the work. The contractor shall not be held liable for any damage caused to its work by anyone other than the contractor and its employees. The customer agrees to compensate the contractor at the agreed hourly rate per man-hour to correct all such damage.

Extra Costs

This contract may only be changed in writing and/or e-mail. Additional work performed to be an extra charge, above the total price stated within the scope of this agreement. Additional work to be approved by the customer prior to commencing, by signature, on a change order form.

Promotion / Advertising

The customer authorises the contractor to display a company sign (banner, billboard, road signs or signs on scaffolds) for the duration of the job, and to use photographs taken at the jobsite for display, promotion, and advertising, without compensation to the customer. For before and after photographs we will ask the customer for permission to use images prior to completion of work.

Impressions will remove or blur out any house names, street identification or number plates visible in the photographs if the customer requests.

Impressions will never share or showcase any locations in promotions.